

ABDUR RAHMAN FAHAD

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COMPUTER PROGRAMMER/ANALYST | IT JUNIOR PROGRAMMER | BACKEND DEVELOPER

Innovative and results-driven professional with 3+ years of experience in designing, developing, and implementing scalable and efficient web applications. Proficient in various programming languages and frameworks, including Java, PHP, Python, JavaScript, HTML5, NodeJS with a strong foundation in software development methodologies and database management.

Skilled in analyzing complex business requirements, identifying opportunities for improvement, and developing innovative solutions that optimize productivity and efficiency. Continuously staying up-to-date with the latest trends and technologies in the field to ensure high-quality and advanced software solutions.

CORE COMPETENCIES

- Web Development
- Database Management
- Code Debugging
- Continuous Integration
- Agile Development
- Inventory Optimization
- API Development
- Server Configuration
- Security Implementation

PROFESSIONAL EXPERIENCE

Inventory Management & Backend Web Developer | [2036519 Ontario Inc.](#) | Toronto, ON **Oct. 2019 — Present**

Implements a proprietary software solution to automate transaction tracking, reducing processing time, and improving accuracy. Oversees inventory management, including monitoring stock levels, and coordinating with suppliers as needed. Manages the company's backend website development, ensuring smooth operation and efficient user experience.

Selected Accomplishments:

- ✓ Increased customer engagement and revenue, recommending and implementing a migration from a Google business website to Shopify, allowing for direct customer orders and communication with company employees.
- ✓ Improved the data management process by implementing an automated system using PHP, HTML, JavaScript, and MySQL, which effectively transferred customer information, including names, payment details, and dates, from the previous Excel-based system to a new web application. This initiative resulted in increased efficiency and accuracy of data processing, reducing manual effort and errors associated with the old system.

Key Responsibilities:

- **Web Development:** Develops and implements a secure and user-friendly Shopify website with a product information manual and chat functionality for customers to inquire about electrical repairs. Deploys authentication feature to ensure website access only from the company servers for enhanced security.
- **Sales & Repairs:** Responsible for managing and selling a diverse inventory of brand-new and used cell phones and computer accessories while also providing repair services.
- **Process Improvement:** Utilizes PHP, HTML, JavaScript, and MySQL to automate the processing of customer information including names, payment details, and dates. Transfers data from the previous Excel-based system to the new website to improve the efficiency and accuracy of data management.
- **Inventory Management:** Implements a comprehensive inventory management system, utilizing company software to provide seamless access to inventory records for all employees. Conducts regular inventory counts to ensure accurate stock levels and timely ordering of products to prevent stock shortages.
- **Shipments Coordination:** Manages relationships with multiple suppliers in Canada and China to ensure timely and accurate delivery of products in the correct quantities. Proactively works with suppliers and internal stakeholders to identify and address potential delays or other issues.

PROFESSIONAL EXPERIENCE (CONTINUED)

- **Management Collaboration:** Communicates progress updates and reports to management while working on backend coding projects independently. Coordinates with management to address any potential delays or extensions, providing updates every two to three days and presenting progress during scheduled meetings.
- **Task Prioritization:** Prioritizes tasks based on assignment schedules and high-priority directives from management, while considering the long-term impact on company goals. Manages projects by closely monitoring timelines and providing accurate estimates for task completion.
- **Testing & Verification:** Conducts rigorous testing of the inventory management software, cross-referencing the data from the manual Excel file to ensure accuracy and financial integrity. Provides detailed reports to management on the software's performance and any necessary adjustments.
- **Technical Support:** Provides exceptional customer service, troubleshooting software issues over the phone or in person and devising effective solutions to quickly and accurately identify and resolve problems. Completes hardware repairs within a two-day turnaround time to ensure customer satisfaction.
- **User Experience Development:** Researches and analyzes competitor websites to incorporate best practices into website design and user experience. Employs a customer-centric approach to simplify website navigation and present necessary information, ensuring a seamless and intuitive user experience.

Supervisor & Web Developer | [ZetZee Inc.](#) | Toronto, ON

Jan. 2022 — Present

Creates and manages an e-commerce website using WordPress as the supervisor of the startup company, showcasing a range of retail products and electronics for wholesale distribution on Amazon, eBay, and Walmart. Implements effective advertising strategies to increase visibility and traffic to the website.

Selected Accomplishments:

- ✓ Improved website functionality and user experience, identifying and diagnosing website issues, implementing effective solutions, and ensuring seamless operation of the website.
- ✓ Demonstrated strong leadership skills, effectively managing a team of staff and resources, strategically developing and executing the company's business plans resulting in a significant 10% increase in revenue.

EDUCATION & CERTIFICATIONS

Computer Programming & Analysis | [George Brown College](#) | Toronto, ON

Exp. April 2023

Systems Analysis & Design | [Algonquin College](#)

Agile Project Management | [Toronto Metropolitan University](#)

TECHNICAL ACUMEN

Programming Languages and Frameworks	HTML5 PHP JavaScript Node.js jQuery JSON Python XML ReactJS React Native JAVA
Database Technologies	MySQL Microsoft SQL Server MongoDB SQL PostgreSQL
API & Web Services	APIs REST GraphQL
Software Development	Git GitHub
Software Tools	Microsoft Suite Visual Studio
Languages	English Bangla Hindi Urdu